



# Weddings with Quality Events

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# Unique WEDDINGS

*Congratulations on your engagement and thank you for considering Quality Events at Adelaide Zoo for your special day.*

Quality Events provides quality catering and event management to the multiple venues within Adelaide Zoo. We take great care and look after all your details from initial enquiry and ideas, to menu selection and styling coordination.

Our venues are unique spaces that create the perfect environment for your special day and have additional options for animal experiences, where you can blend adventure and romance.

We are passionate about locally sourced produce and South Australian wines, and we practice sustainability through our environmental practices, this is vital to our philosophy and is incorporated throughout Adelaide Zoo. Our extensive menu selection can be tailored to suit your taste-buds or to adapt to the style of your wedding reception.

Our dedicated event managers are here to discuss and assist in your wedding preparation to ensure you have a wonderful experience. Contact us to discuss your ideas, we are here to support and provide you with assistance to make your ideas come to life!

*The Quality Team xx*



# Reception PACKAGES

We have carefully created 4 packages to include everything for the perfect wedding reception in our most popular venues. Please see pages 5 and 6 for Package options and prices. We can upgrade your packages and add experiences or styling to fit your specific needs if you wish.

If these packages don't suit your plans, no worries! Feel free to customise your own wedding from our extensive list of food and beverage options. Speak with our Function Manager for details and quotes.

## INCLUSIONS WITH ALL WEDDING PACKAGES

Choose any of the 4 wedding packages and receive free\*:

- Security
- Consultation and planning
- Tables, chairs, cake table, gift table
- White table linen, linen napkins
- Skirting for bridal table and cake table
- Printed menus
- Cake knife
- Freshly brewed tea and coffee
- Microphone, lectern and sound system
- Menu tasting

\*Conditions apply





# Reception PACKAGES

## Cocktail WEDDING PACKAGE

\$130 PER PERSON  
FOR 50 - 150 ADULTS ONLY

- Venue Hire in Rotunda, Fig Tree or Immersion Longhouse for 6 hours
- 2 hours of canapé service including 3x cold canapés and 3x hot canapés
- 2 substantial canapés per person
- Wedding cake served on platters
- 5 hour bronze beverage package (see page 7)

## Immersion WEDDING PACKAGE

\$140 PER PERSON  
FOR 30 - 50 ADULTS ONLY

- Immersion Longhouse Venue Hire for 6 hours
- Sit down menu Option 1 (see page 11)
- 5 hour bronze beverage package (see page 7)
- Chair covers and sashes

# Reception PACKAGES

## Fig Tree WEDDING PACKAGE

\$155 PER PERSON  
FOR 50 - 80 ADULTS ONLY

Fig Tree Venue Hire for 7 hours

Chefs selection of canapés on arrival (30 min)

Sit down menu Option 2 (see page 11)

5 hour bronze beverage package (see page 7)

Chair covers and sashes

## Rotunda WEDDING PACKAGE

\$175 PER PERSON  
FOR 80 - 150 ADULTS ONLY

Rotunda Venue Hire for 7 hours

Chefs selection of canapés on arrival (30 min)

Sit down menu Option 3 (see page 11)

5 hour bronze beverage package (see page 7)

Chair covers and sashes



# Beverage PACKAGES

Choose from our carefully selected beverages packages.  
All packages include soft drinks and juice.

## Bronze PACKAGE

\$45PP - 5 HOURS

Winery Road Brut Cuvee  
Tomich Hill Sauvignon Blanc  
Tomich Barrel Reserve Shiraz  
Hahn Super Dry, Hahn Premium Light, Hills Apple Cider

## Silver PACKAGE

\$50PP - 5 HOURS

Schild Estate Sparkling Pinot Noir Chardonnay  
Boston Bay Sauvignon Blanc  
Schild Estate Shiraz  
Hahn Super Dry, Hahn Premium Light, Hills Apple Cider

## Gold PACKAGE

\$60PP - 5 HOURS

Pike and Joyce Sparkling Pinot Noir Rose  
Chalk Hill Moscato  
Boston Bay Sauvignon Blanc  
Schild Estate Shiraz  
Heineken, Hahn Super Dry, Hahn Premium Light, Hills Apple Cider



# Sit & Down MENU

Select the perfect menu for your big day. All mains are served with fresh bread, butter medallions and a green leaf salad.

## ENTREE

Seared kingfish, avocado wasabi mirin puree, pickled enoki, daikon fried wild rice salad (GF/DF)

Grilled Spencer Gulf prawn tails, aged chorizo, romesco sauce, shaved fennel citrus salad (GF/DF)

Pork belly, red cabbage, nam jim slaw, Korean chilli mayonnaise (GF/DF)

Shaved prosciutto, rosemary confit tomato, truffled mozzarella, wild rocket, sourdough croutons, balsamic glaze

Roasted duck breast, brandy fig puree, roasted walnut pear salad, honey mustard lavender dressing (GF/DF)

Pumpkin carpaccio, sage oil, pickled onion, rocket, pepitas, Tahani honey dressing (VG/DF/GF)

V = vegetarian VG = vegan DF = dairy free GF = gluten free





# Sit & Down MENU

## MAIN

Panfried barramundi fillet, yellow curry, coconut jasmine rice, steamed Asian greens, fried shallots (GF/DF)

Brie stuffed roasted free range chicken breast, soft polenta, smoked tomato, kalamatta olives, roast capsicum chutney (GF)

Baked salmon, braised fennel, saffron new potatoes, white wine parsley veloute

Chermoula roasted lamb rump, chickpea hummus, pomegranate molasses, parsley mint salad (GF/DF)

MSA beef fillet, roasted carrot puree, thyme roasted new potatoes, charred brocolini, cherry jus (GF)

Tumeric roasted cauliflower, curried spinach sauce, mint, coriander and red onion salad, fried shallots (VG/GF/DF)

V = vegetarian VG = vegan DF = dairy free GF = gluten free



## DESSERT

Chocolate and fig brownie, Frangelico chocolate sauce and vanilla bean ice cream

Pavlova, Cointreau drunken strawberries, double cream

Rose and cardamom panna cotta, glazed orange pistachio praline

King Island smoked cheddar, quince paste, muscatels and lavosh

Strawberries and cream in brandy snap basket, vanilla bean ice cream, berry coilus

Poached seasonal fruit, lemon sorbet (GF/DF/VG)

## CHILDREN'S MENU \$35PP (UNDER 12YRS)

All meals served with vanilla bean ice cream, soft drink and juice

Chicken nuggets with chips with salad

Fish fingers with chips and salad

Penne napolitana pasta

## SUPPLIER'S MENU \$35PP

Hot main meal as per function menu

Soft drinks and juice



# Sit & Down

## PRICING & NOTES

Minimum 30 adults

### OPTION 1: \$70 PER PERSON

Chef selection canapes on arrival (30mins), choice of 2 mains, wedding cake served on individual plates

### OPTION 2: \$85 PER PERSON

Set entree, choice of 2 mains, set dessert, wedding cake served on platters to the tables

### OPTION 3: \$100 PER PERSON

3 course choice menu with wedding cake served on platters

### ADDITIONALS

\$20 per person for 30mins pre-dinner canapés- chef selection - 4 selections

\$5 per person per course to add an additional menu item to be served alternatively

\$10 per person per course to add an additional menu item to be served as a choice

\$15 per table (10pax) to add seasonal vegetables to share

### DIETARY REQUIREMENTS

All dietary requirements will be catered for independently with menu items determined by our Head Chef and based around the ingredients in your menu.



# Cocktail MENU

Create your reception with these great canapé selections. Perfect for an evening designed for maximum mingling, our team circulate and serve your guests a selection of delicious canapés

## COLD CANAPES

Caramelised onion and thyme tartlets with feta (V)

Roast beef en crouete with cornichons and horseradish cream

Confit tomato and basil bruchetta with extra virgin olive oil (V/DF)

Grilled Spencer Gulf prawns with Korean chilli mayonnaise (GF)

Prosciutto, bocconcini with balsamic molasses (GF)

## HOT CANAPES

Mini margherita pizza (V)

Seasonal vegetable and herb bites (GF/DF/VG)

Vegetable spring rolls with sweet chilli dipping sauce (VG)

Balinese chicken satay with peanut sauce (GF)

Twice cooked crispy potato with a piquant tomato sauce (GF/DF/VG)

Harrissa spiced lamb kofta with honey yoghurt sauce (GF)

Roasted pumpkin porcini arancini with tomato chutney (V)



# Cocktail MENU

## CANAPES PRICING

Minimum 30 adults.

Serves approx. 6pc / person / hour.

### OPTION ONE: \$55PP

2 hour service

Select 3 cold and 3 hot canapés

### OPTION TWO: \$85PP

3 hour service

Select 4 cold and 4 hot canapés

Select 2 substantial menu items

## SOMETHING MORE?

Choose from the selection of substantial canapés, sliders, platters and desserts for something a little more.

### Substantial canapes

#### \$8.50pp. per item

Roasted pork sliders with Asian slaw and Korean chilli mayo

Cheeseburger sliders with tomato chutney

Butter chicken with fragrant basmati rice (GF)

Chickpea masala with saffron rice (VG/GF)

Crumbed fish and chips with dill and lemon aioli

### Platters

#### \$6.50pp. per item

South Australian cheese platter with lavosh, nuts and fruit

Antipasto selection with dips,

olives, pickled vegetables and assorted breads

Seasonal fresh fruit platter

### Desserts (Select 3) \$10pp.

Chocolate mousse with cointreau marinated strawberries

Cardamom and rose panna cotta

Passionfruit cheese cake

Chocolate and fig brownie with walnuts

Caramel slice



# Unique

## WEDDING VENUES

Our venues are set amongst the magnificent landscaped gardens and captivating animals at Adelaide Zoo.

We offer a wide range of unique venues where you can experience an unforgettable day amongst the wildlife.

Our extensive range of venues include options for animal experiences where you can blend adventure and romance.

Explore some of the unique venues we offer...



# THE Sir Thomas Elder Rotunda

The Sir Thomas Elder Rotunda is one of Adelaide's most unique wedding venues. With a 360 degree view of the picturesque gardens and sounds of the animals at night. It's the perfect venue for everlasting memory of your special day!

DJ, acoustic and band entertainment are permitted in this outdoor venue, we just ask you speak with our friendly team prior to securing your supplier.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Speakers and a wireless microphone are available if required. Clear blinds wrap around the entire venue if needed. Heaters and fans can be available if needed.

## Capacity

250 Standing  
150 Seated  
130 Seated with space  
for dancing

Venue hire \$700

Available to hire  
between 8am - 12am



# THE Fig Tree Function Room

The Fig Tree Function Room is a beautiful newly renovated space boasting natural light and lush garden views. A cosy and intimate wedding reception venue located in the heart of the Adelaide Zoo. With luxury bathrooms, a fully stocked bar, a modern fun design with heating and cooling, this venue is the perfect venue for Weddings all year round!

DJ, acoustic and band entertainment are encouraged for this indoor venue, otherwise feel free to bring along your own music to play through our speakers.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Speakers, projector with screen and a microphone are available if required.

## Capacity

**150 Standing cocktail**  
**100 Seated banquet**  
**80 Seated banquet**  
**with space for dancing**

Venue hire \$500

**Available to hire 8am - 12am**





# Immersion Longhouse

Surrounded by the stunningly charming Asian rainforest, host your wedding next to the Sumatran tiger and orangutan exhibits. This undercover outdoor venue is constructed out of natural materials that blend with the garden environment. Begin your reception with sunset pre-dinner drinks or stay on for the night for a cocktail party or intimate dinner. This function space is sure to make an impression when coupled with a tiger feed.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Back ground music such as a small acoustic band or iphone music are permitted.

## Capacity

- 120 Standing (entire venue)
- 80 Standing (undercover)
- 50 Seated (conditions apply)

Venue hire \$600 or \$1000  
with Tiger feed

**Available to hire outside**  
**Zoo hours**  
**7am - 9am OR 5pm - 11pm**



# THE *Bamboo Forest*

Your guests will be talking about your wedding for years to come with pre-dinner drinks and canapés with Wang Wang and Funi.

A unique opportunity to wine and dine with the only giant pandas in the Southern Hemisphere. Stay a while longer and have dinner, or simply enjoy some photos!

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Back ground music such as a small acoustic band or iphone music are permitted.

## Capacity

- 250 Standing (undercover)
- 90 Seated (conditions apply)
- 500 Standing (entire venue)

Venue hire  
from \$2000

Includes host & panda  
keeper talk.

Available to hire from 5pm



# Wedding

## CEREMONIES

There is nowhere more perfect to marry the person of your dreams than in the lush oasis of Adelaide Zoo. Choose from one of our many stunning ceremony locations situated among magnificent botanic surroundings. Guests can relax and enjoy the sights and sounds while the bridal party explores the Zoo to discover the most unique locations to capture their wedding day photos.

### CEREMONY INCLUSIONS

- Entry into the Zoo for up to 120 people
- Welcome signage to greet your guests
- An Adelaide Zoo host to coordinate your ceremony
- 16 White Americana Chairs
- Clothed signing table and two Americana chairs
- Separate entrance for the bridal party
- Bridal car parking for 1 car
- Complimentary wet weather back up venue
- Access to white umbrellas if required
- Access to the Zoo for a wedding rehearsal

Wedding Ceremonies within Adelaide Zoo are managed by ZoosSA directly. For more information, prices and availability please speak with their Functions team on: [functions@zoossa.com.au](mailto:functions@zoossa.com.au) or 08 8230 1273



# Wedding

## PHOTOGRAPHY

Even if you're not holding your ceremony at the Zoo - if you book your Reception, you still have the chance to enjoy our unique locations for your photos!

### PACKAGE INCLUDES:

Cost: \$350

- Allows up to 12 people plus your photographer to access the Adelaide Zoo for up to 1 hour (+\$10 for each additional person).
- Available 4pm until 7pm any day
- Includes Adelaide Zoo tour host to guide you to the perfect photo locations.
- Animal encounters can be arranged upon request, subject to availability - prices separate to hire costs

### PACKAGE CONDITIONS:

Some animals have access to their night quarters from 4.30pm and will not be on display.

The duration of the photography session must be adhered to, maximum time in the Zoo grounds is 60 minutes (1 hour).

No areas are to be excluded to the general public during opening hours and no inconvenience to any other patrons is permitted.

Photographs to be used for private consumption only and cannot be used for commercial purposes.

Must be booked in advance.



# Wedding planning AND STYLING

The Quality team will provide you with professional event planning and advice for your special day. Beginning from your initial enquiry to creating tailored menus, discussing your styling vision, creating the perfect floor plan, booking suppliers and on the day coordination.

You will need to supply your own styling items such as a wishing well, guest book, bonbonaires, placecards, seating chart, welcome sign, table numbers, easels, flowers and vases at your own cost. We can place your styling items and flowers on the day for simple set ups. For more elaborate set ups and floral installations you will need to hire a stylist and / or florist.

We will arrange a time for you to deliver your items to our Function Manager, this will be either one or two days prior to your big day. All items must be in labelled boxes with your name and clear instructions. Placecards need to be in individual bags, in order, with your table numbers.

If you are hiring a stylist, hire company, additional lighting or florist they can deliver styling items, furniture, install lighting and deliver flowers on the day of your event. We will liaise with your suppliers directly approximately 1 week prior to find appropriate time for delivery and installation.

Please note that all items, décor and equipment must be removed from the venue at the conclusion of your reception, unless prearranged with your Function Manager. Quality Events take no responsibility for any lost or damage items.



# Animal Experiences

A wedding at the Adelaide Zoo would not be complete without a chance for you and your guests to meet some of our friendly and fabulous animal residents.

## TIGER FEED

You'll never get closer than this to the world's ultimate predator, our Sumatran Tiger. One of our tigers will be fed, in Immersion Longhouse, giving you and your guests the perfect opportunity to see the tiger in action! If desired, the Tiger Keeper can also come out to mingle with your guests and share their stories and information about these incredible animals.

**COST \$1000 (includes Immersion Longhouse venue hire)**

## GIRAFFE FEED

Start your night with pre-dinner drinks at the Giraffe enclosure and come face-to-face with the world's tallest living mammal as they wrestle a carrot from your hands!

Giraffe feeding is available for up to 10 guests while the rest of your guests can watch with a wine.

**COST \$500 (includes venue hire)**

## ANIMAL ENCOUNTER WITH A KEEPER

Give your guests a unique experience to come face to face with some of the wonderful hand-raised animals from our Zoo collection... brought right to your function! Our Keepers will bring a selection of gorgeous animals to your venue and your guests will have the opportunity to chat to the keepers about their experiences with the animals.

**COST From \$350**



# The next step

As weddings are normally booked at least 12 months in advance, we recommend you contact our Functions Manager as soon as you can to discuss your wedding plans and check availability. Dates can book out quickly, especially between the months of October - April, so if you have a specific date in mind we suggest placing a tentative booking. We understand that these big decisions can take time, therefore a tentative booking provides you with the ability to hold a date for 14 days, at no obligation. This allows you time to then meet with our Function Manager, view our venues and discuss your wedding in detail. The venue is available to view weekdays 8.30am - 4.30pm or after hours on request. Please ensure you book a time with our team prior to visiting. Our team will then put together a quote tailored to your wishes and budget. After 14 days have passed and you wish to proceed, here are the next steps...

**Booking The Venue** Request a booking form, read and sign our terms and conditions, pay your deposit

**30 days prior to your wedding** Our Function Manager will contact you to start discussing details

**14 days prior to your wedding** Face to face meeting with our Function Manager to finalise all details including guest numbers, menu selection, seating arrangements etc. Final invoice will be provided and is due 7 days later

**1-2 days prior to your wedding** Deliver any decorations to our Function Manager. Discuss any last minute details

**Wedding day!** Today is the day and we will be here every step of the way!



# Terms & Conditions

Quality Events takes pride in preparing a professional, high quality functions to suit your needs and ensure a successful event. To achieve this we have several terms and conditions in place to ensure the smooth preparation and running of your event.

## ADELAIDE ZOO ADMISSION

Zoo admission is required for all day time weddings within Adelaide Zoo (between 9.30am - 5pm). Zoo admission for up to 120 guests is included in all ZoosSA ceremony packages. If you have not booked your ceremony within Adelaide Zoo you may be required to pre-purchase tickets. Discounted rates may apply.

## ANIMAL MANAGEMENT AND ANIMAL EXPERIENCES

There is an animal management protocol set for each animal within Adelaide Zoo, therefore certain restrictions may be placed on functions and such restrictions may depend on the timing and location of a function. Quality Events and ZoosSA hold the right to cancel a pre-booked venue hire, function or animal experience, at times with minimal notice, should the health or wellbeing of the animal(s) be at risk. Adelaide Zoo is a unique function setting where the wellbeing of the animals is of highest priority. Restrictions on decorations, noise, etc are in place to ensure the safety and wellbeing of our animals is maintained. The Zoo is a quarantine area. No persons are permitted to bring animals into the Zoo or associated venues. ZoosSA is unfortunately unable to allow assistance/service animals on site due to federal quarantine restrictions. Temporary accommodation for assistance dogs can be provided; however, it is recommended leaving service animals at home. Zoos SA recommends guests visit with others who can assist them during their visit.

## TENTATIVE BOOKINGS

All tentative bookings are held for 14 days. After 14 days the tentative booking will be automatically cancelled and re-released for sale. Quality Events will take no responsibility if confirmations or deposits are late and the space has been reallocated.

## CONFIRMED BOOKINGS

To confirm a tentative booking, a Quality Events Confirmation Booking Form and terms and conditions must be completed, signed and returned. In addition, to secure the booking a deposit is payable equivalent to 15% of the estimated value for the event or \$1000 (whichever is higher). Bookings are only confirmed once the booking form and deposit is received and approved. Payments can be made via cash, credit card, cheque or direct debit to Quality Events. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards. Quality Events will provide an invoice with bank details once the Confirmation Booking form has been completed, signed and returned.

## FINAL NUMBERS

Final numbers are required 14 days prior to your event at which stage an invoice will be created representing the minimum cost of your event. Minimum numbers may be set for your event which will need to be adhered to, unless otherwise discussed with the Quality Events Function Manager.

## MENU SELECTION AND DIETARY REQUIREMENTS

Menu selections and a list of dietary requirements are required 14 days prior to the event. Quality Events reserves the right to change or withdraw items from the menu and replace with a suitable alternative if required. While Quality Events make best efforts to cater for dietary requirements and food allergies, Quality Events cannot guarantee that meals provided are to exact specifications. If dietary requirements

and food allergies are of a serious nature, we recommend guests provide their own meals. A \$10 per diet fee may be charged based on the nature of the diet/allergy.

## PAYMENT

Your full invoice will be issued 14 days prior to the event once final details and final numbers have been received. Full payment is required 7 days prior to the event; this will represent the minimum cost for the event. Additional charges incurred during the event must be paid in full at the conclusion of the event or 7 days after an invoice is issued. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards.

## PRICES

Prices listed in Quality Events brochures are correct upon publication, however they are subject to change without notice to cover unforeseen variations in cost or market fluctuations. We will do our utmost to ensure that prices are consistent with information provided. Prices quoted include GST. All events require a minimum spend on food and drinks, which will be indicated within your quote and upon booking. These minimum spends will need to be adhered to unless otherwise discussed with the Quality Events Function Manager. (Minimum spends are variable).

## ARRIVAL TIME

Due to zoo policy and security, it is not possible to let guests into Adelaide Zoo before the agreed arrival time. Organisers needing to arrive early must arrange a time with the Function Manager. Please take this into consideration.

## CHANGE OF DATE / CANCELLATIONS

Should the hirer need to change the date of their function, Quality Events will use reasonable endeavours to accommodate such a change, pending availability. Changes need to be requested in writing to the Function Sales Manager. Any moneys paid will be transferred to the new date. In the regrettable situation that the client needs to cancel their function, this must be received in writing to the Quality Events Function Manager. If the booking is cancelled within 120 days of the event, the deposit will be forfeited. If cancellation is within 14 days or less 100% of all costs are payable. In the instance of unforeseen circumstances, a force majeure event where a function is unable to be held on the originally planned date, an alternate date can be arranged. Alternatively, moneys paid can be used as a credit towards a future event, occurring within 12 months of the originally scheduled date of the cancelled function. No deposit refunds will be issued. Quality Events and ZoosSA will not be liable for any loss or damage experienced by the hirer as a result of the unavailability of the venue.

## COVID 19 CLAUSE

If the booking is cancelled by either party, at any time due to the event not being permitted in the form originally planned under any State or Federal Government law, regulation or direction in force at the time of the event relating to the COVID-19 pandemic, Quality Events will retain the deposit to use towards a new event date. If a new event date is not achievable then Quality Events will retain the deposit yet return any other payments that may have been made to the client.

## NOISE

Any function held at Adelaide Zoo must abide by the requirements of the Environmental Protection (noise) Policy, 2007 (SA) as well as those limits set out by ZoosSA. The client is not permitted to use any audio equipment or musical instrument at a volume, or behave in a manner that is likely to disturb any animals or



cause offence or disruption to other guests. Each venue has varying restrictions with a maximum volume in any one area set at 90dB. Variance in restrictions are set with special regard to the animals within the direct vicinity of the function area. Laptop/phone and acoustic music are permitted in most areas, with some exceptions. DJ's and bands are only permitted within the Rotunda and Fig Tree Function Room. Details of planned entertainment must be coordinated with and approved by Quality Events and ZoosSA prior to confirming with the entertainment supplier. Cultural drumming is not permitted on the grounds of Adelaide Zoo.

#### PUBLIC HOLIDAYS

Quality Events charge a surcharge for events held on a public holiday, please request a quotation of your event. A minimum spend will apply for public holidays. Surcharge is raised based on final numbers provided before the event. The surcharge is in addition to all other charges.

#### RESPONSIBLE SERVICE OF ALCOHOL

Under the liquor licensing laws, our staff is under an obligation to ensure your guests do not become intoxicated. Quality Events reserve the right to refuse service of alcohol to intoxicated persons or disorderly patrons. These patrons may be asked to leave the premises. Quality Events is not permitted to serve alcohol to minors and therefore request the right to request suitable identification where necessary. Quality Events have a duty of care to staff and patrons and will act accordingly. BYO alcohol is not permitted on Zoo grounds unless by prior arrangement with Quality Events.

#### INSTALLATION AND DISMANTLING OF INFRASTRUCTURE, DECORATIONS AND HIRE EQUIPMENT

All infrastructure, decorations and hire equipment are the responsibility of the client and are to be set up and dismantled in accordance with all health and safety codes of the Adelaide Zoo and Safe Work Australia. Any person or external supplier working with function infrastructure, decorations or other equipment may need to supply proof of Indemnity Insurance. Quality Events and Adelaide Zoo will take no responsibility for any injury sustained during these activities. It is the responsibility of the client and associates to conform to all related sections of the South Australian Occupational Health, Safety and Welfare Act, 1986. The Quality Events Function Coordinator must approve all activities, decorations, equipment and timing of installation prior to the event as some restrictions apply. Please note, there is no loan equipment available on premises to be used for hanging decorations, your own equipment is to be provided.

#### DECORATIONS

ZoosSA does not allow the use of disposable decorative items such as balloons, glitter, scatters, paper confetti, party poppers, straws, plastic plates, plastic cutlery and plastic cups within the Zoo due to the potential risk to animals. Rose petals and bubbles are permitted for wedding confetti on the Central Lawns. All decorations are to be approved by Quality Events and ZoosSA. Smoke machines, fire/pyrotechnics and other special effects are not permitted within Zoo grounds. If metropolitan or country fire services respond to an alarm which has been set off by the unauthorised use of any of the aforementioned items, or by the wilful misconduct of a person relating to the function, the hirer will be liable for any associated charges.

#### DELIVERIES AND STORAGE

Quality Events must be notified of all expected deliveries and must be clearly labeled for the intended event. Vehicle access is not permitted within Adelaide Zoo during operating hours (9.30am – 5pm). Deliveries which require vehicle access onsite must only occur outside these times with prior arrangement with Quality Events. Quality Events does not have storage facilities therefore all goods must be collected at the conclusion of the event, unless arranged with Function manager. Quality Events is not responsible for the loss or damage of any goods. Please note if supplier bump in and bump out times fall on weekends and out of office hours, this may incur a increased delivery fee. Any hire and delivery fees are payable by the client.

#### RESPONSIBILITY AND DAMAGES

The client indemnifies Quality Events and the Zoo in respect of any injury, damage or loss suffered by it in connection with: (a) any negligence of the client or the client's invitees, agents or persons associated with the event; or (b) any willful misconduct of the client or the client's invitees, agents or persons associated with the event. The client's liability under this clause will be reduced by the extent to which any loss, claim, demand, action, suit, proceeding or expense is caused by the negligent act or omission of Quality Events or Adelaide Zoo.

#### SECURITY

It is a requirement of ZoosSA that Zoo security guards be present at any after hours events. After hours functions are defined as functions not held during the hours that The Adelaide Zoo is open. Zoo Security may be required for day time events where alcohol is being served. For such functions it is a requirement that security guards are present at the cost of the hirer. Prices vary depending on location, time frame and size of function. Security is required to start half hour before and half hour after the completion of the event. Unless otherwise arranged, access to anywhere other than the agreed venue is not permitted, therefore admission charges are not applicable. If the event runs past the agreed finish time, additional security charge will apply. Minimum call out is 3 hours. Security charges are \$45 per guard per hour, higher rates will apply for public holidays.

#### SMOKING

Smoking is not permitted within the grounds of Adelaide Zoo during Zoo opening hours (9.30am – 5pm). Designated smoking areas are provided for after hours events.

#### CLEANING

General cleaning is included in the cost of the event. Additional charges will occur if excess cleaning is deemed necessary. Hired equipment must be returned clean or a fee will be charged.

#### ZOO ACCESS, SUPPLIER ACCESS AND VEHICLE ACCESS

No vehicle access is allowed during Zoo opening hours. Vehicle access before and after hours must be arranged with the Function Manager. All access to the Zoo including deliveries and guest arrival and departure needs to be arranged through the Function Manager. Gates can only be opened at agreed arrival and departure time.

#### WEATHER PROTECTION

Quality Events will not guarantee alternative locations to events booked in outside venues. Should the hirer be concerned about the impact of inclement weather, booking a back-up venue or possibly marquee hire is recommended.

#### ADVERTISING, SIGNAGE AND SPONSORSHIP

The Hirer must obtain prior written approval for any advertising of the event/function or signage or other promotional material. ZoosSA may withhold such approval if it is deemed to conflict with the interests of or causes detriment to ZoosSA or any associated sponsor. ZoosSA reserves the right to remove signage or other promotion which is not in accordance with this clause without notice to the Hirer. No signage is to be nailed or screwed into any existing infrastructure, or cause damage to any property of ZoosSA.

#### PUBLIC AREAS

The Adelaide Zoo has many common areas. Exclusive use of these areas is not guaranteed unless otherwise confirmed in writing. Booking an event does not guarantee automatic access to all areas of the zoo. Set areas will be determined within the booking and zoo animal experiences can also be organised as part of the booking.

#### PROPER CONDUCT

The client, and their guests, must conduct themselves in a safe and orderly manner and in accordance with applicable laws and industry standards. The hirer agrees to pay the cost of any necessary repairs to property and replacement of stolen or damaged goods (at full replacement cost) caused by any guest in attendance, within 14 days of demand. We reserve the right to restrict entry to Adelaide Zoo property and to remove any person from the venue where we are of the reasonable opinion their behaviour is objectionable, dangerous, improper or unlawful.

#### EMERGENCY EVACUATION

Any authorized representative of ZoosSA and Quality Events has the authority to evacuate all patrons from the Zoo grounds and catering areas should it be deemed that an emergency situation exists or the safety of patrons is at risk.

#### OVERTIME

Evening events that extend beyond the agreed finish time will be charged a fee of \$5 per person per hour or part thereof based on the final number of the event. No extension beyond 12.00am. To assist with agreed finish time alcohol service will cease a 30mins before the conclusion of the event.

#### FIRE BAN AND ZOO CLOSURE

In the instance that Adelaide Zoo must be closed due to catastrophic weather conditions, functions may not be hosted on site. In this instance, please refer to Change of date / Cancellation T&C's.

#### LAWS AND LIABILITY

Quality Events and ZoosSA hold the right to give any direction to the Hirer or its Associates (which shall be complied with) which in reasonable opinion is necessary to protect the safety, security or reputation of Quality Events and ZoosSA, its staff and animals. If the Hirer does not comply, Quality Events hold the right to cancel an event without liability. At no time will Quality Events or its staff commit any act that is illegal or offensive, nor can any such act breach any statutes, by laws, orders, regulations or other provisions having the force of the law including but not limited to ZoosSA's and Quality Events liquor license obligations.

#### PHOTOGRAPHY

Quality Events has the right to use any photography taken during an event plus reference these events for promotional or sales activity.

#### CAR PARKING

Adelaide Zoo does not provide for any onsite parking. Parking is available along Plane Tree Drive, off Hackney Road, which is managed by The Botanic Gardens. Fees are incurred from Monday to Saturday 8.00am - 6.00pm. After 6.00pm Monday to Saturday and all day Sunday is free. It is the responsibility of all guests that they bring sufficient money (coins or credit card) to ensure that the appropriate fees are paid and that the purchased parking tickets are displayed. Quality Events and ZoosSA take no responsibility for any fines incurred. Additional parking is available on War Memorial Drive, Victoria Drive and Hackney Road.

#### MEDIA AND VIP GUESTS

Please advise us if VIPs or the media will be attending your function. It is policy of ZoosSA that media is hosted by a zoo representative and this needs to be arranged prior to the day of the event.

#### RECOVERY COSTS

In the event that Quality Events incurs any further costs (including legal costs), expenses or disbursements in recovering any debt due by you to Quality Events, then you agree to reimburse such costs, expenses and disbursements to Quality Events.



# Map

## ADELAIDE ZOO



### DIRECTIONS

#### FUNCTION ENTRY

Guests enter the via the Adelaide Zoo Main Entrance on Plane Tree Drive.

#### DELIVERIES

Deliveries are to be arranged in advance with Quality Catering. Specific directions will be provided based on the nature of the delivery.



**QUALITY EVENTS**  
ADELAIDE ZOO

Adelaide Zoo

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